



NTF V

GHANA IT & BPO

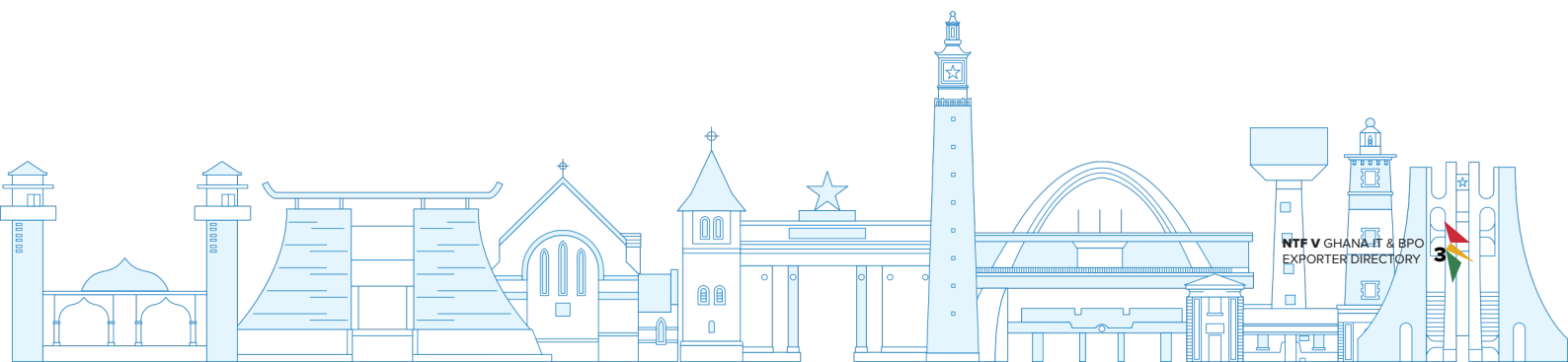
EXPORTER DIRECTORY

2022-2023



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Foreword by GEPA

Trade in Services has become the catalyst for growth for many economies. Greater trade in Services represents, largely a growth in economic development and points to a gradual paradigm shift from primary production to other areas of economic activity.

IT and IT-enabled services (ITES) have experienced monumental growth worldwide with increased virtual activities due to the COVID-19 pandemic and its attendant challenges.

As we look forward to reducing barriers to trade in Africa, especially with the advent of the AfCFTA, Ghana has a unique advantage to position itself when it comes to IT & IT-Enabled Services offer to Africa and beyond. The wider market created by the removal of barriers offers SMEs in the tech space the opportunity to form linkages and partnerships with their counterparts in other parts of Africa. These synergistic alliances have the potential to engender growth, encourage participation in international competitive bids and execute big projects.

GEPA recognizes the need to work closely with other stakeholder organisations in the ecosystem to help promote the solutions of Ghanaian IT players in target markets. It is for this reason that GEPA has signed an MOU with the International Trade Centre (ITC) and the Netherlands Trust Fund V (NTF V) to develop and promote SMEs in the Tech and Agribusiness space.

GEPA's facilitatory and promotional role in the services sector also aligns with and cascades into the broader framework of the National Export Development Strategy (NEDS). The NEDS recognizes trade in services as one of the priority sectors for tailored intervention by GEPA and other stakeholders in export trade.

This directory catalogues the Tech firms under the NTF V project detailing a wide spectrum of background information and contact details.



Dr. Afua Asabea Asare

CEO, Ghana Export Promotion Authority



Ghana Export Promotion Authority

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Contact: + 233-302740909

Website: www.gepaghana.org

Email: gepa@gepa.gov.gh

Facebook: @GEPAGhana

Twitter: @GEPAGhana



NTF V GHANA IT & BPO
EXPORTER DIRECTORY



Foreword by AGI

Digital technology is no longer simply an added advantage, but slowly becoming a requisite in doing business in Ghana. Government policies are anchored in digitalization, Ghanaians' use of technology is growing every day, and most importantly, unprecedented events such as COVID- 19 demand the use of technology in all sectors. An equipped, well-trained and business-savvy IT sector is therefore more needed than ever before.

BPO outsourcing is another sector that stands out as an untapped opportunity for Ghana. With a strong basic education sector, Ghana produces many educated youth who can swiftly fill many outsourced operations for international and local business. The Association of Ghana Industries (AGI) recognizes the importance of building capacity for Ghanaian industries to leverage digital technology for their operations and innovations; and to be exposed to promising business opportunities and markets. Part of this work is done through advocating policies, hosting industry and technology exhibitions, and engaging with international stakeholders.

The Netherlands Trust Fund V project is one such collaboration. By equipping IT SMEs with export strategies, supporting policy design, and bringing investor and networking opportunities, the project could have meaningful and fruitful outcomes for AGI IT and BPO related business. We are looking forward to engaging in this project further with the NTF V Ghana Project.



Mr. Tsonam Akpeloo

CEO SUKU Technologies

Chairman of AGI Greater Accra Region



Association of Ghana Industries

Address: 42 Dr. Isert Street, North Ridge, Accra

Contact: + 233-0302266590

Website: www.agighana.org

Email: agi@agighana.org

Facebook: [@agighana](https://www.facebook.com/agighana)

Twitter: [@agighana](https://twitter.com/agighana)



Foreword by Institute of ICT Professionals Ghana (IIPGH)

Africa's young population, averagely below 20 years, is a big advantage because they are tech savvy, that will buy everything online and this will drive consumer-based businesses. Currently the big international brands such as Google, Twitter and Amazon are having a growing interest in bringing remote delivery services to Ghana and other parts of Africa. These businesses will need young people from the continent to serve the growing African market. Despite these opportunities, there are still infrastructural challenges such as energy to power devices and industries, high cost of real estate, transportation and internet connectivity.

In order to build capacity and take advantage of the new opportunities in IT & BPO services, Institute of ICT Professionals Ghana (IIPGH) carries out several advocacy programs to champion the development of the new and emerging IT & BPO sector for employment and general societal good. IIPGH is a professional association of over 2,500 ICT experts and businesses in Ghana and beyond. IIPGH leads digital transformation initiatives and business facilitation through workshops, webinars, symposium, seminars, business meetings and stakeholder roundtable discussions.

With the knowledge and experience of performing most IT enabled functions remotely, the Institute of ICT Professionals Ghana (IIPGH) and its partners have embarked on an initiative to create awareness about the benefits of IT & BPO services as a tool for job creation and large-scale employment of the teeming youth of Ghana. The Institute believes that this awareness and mobilization of the ecosystem players can only be effective if there is a close collaboration between industry, academia and development partners. Therefore, the collaboration with ITC's Netherlands Trust Fund V Ghana Tech program is of great importance.



David Gowu

Executive Director

Institute of ICT Professionals Ghana



ICT Institute of Ghanaian Professionals

Address: OKSART Place, 14 Ring Road Central, Accra, Ghana

Contact: +233242773762

Website: www.iipgh.org

Email: info@iipgh.org

Facebook: [@iipgh.org](https://www.facebook.com/iipgh.org)

Twitter: [@iipgh1](https://twitter.com/iipgh1)







MANAGING PARTNER

Sam Zacca

+233 24 433 0806

szacca@365impactltd.com



365 Impact Ltd

We are a close-knit team of seasoned professionals with offices in Accra-Ghana and Lagos-Nigeria, highly skilled at cutting edge internet of things (IoT) for incubating, facilitating, analysing and optimizing data to fit our customers' business needs into effective business solutions.



Company Status

Year of Establishment: 2018

Legal Status: Private Ltd.

Memberships:

Chamber of commerce, AGI



Infrastructure & Equipment

Office Space (in sqm):

30 Sqm

Connectivity Facilities:

ADSL, Fibre, Mobile Internet (3G or more)



Area of Expertise

Internet of Things, Smart Fleet Management, Tracking Solutions, Smart Agricultural Solutions, School Bus Tracking, Sales & Marketing Staff tracking, Customized Software Development, System Integration



Human Resources

Full-time staff: 10

Female Staff: 4

IT Staff: 6

Analysts: 2

Marketing & Sales: 4



Certification & Programming

Languages & Tools:

Open source CMS (Drupal, Wordpress.), Front-end framework (Php, Javascript, Python.), Cloud Computing (Google Cloud...)



Export Experience

Sales Revenue in 2021: \$100,000

Does the company export: Yes

Year(s) of Export Experience: 1

Export Destinations: Nigeria



Contact Info

Address: 11 Eggleston street, Airport residential area, Accra

Website: www.365impactltd.com

Facebook: 365impactltd



CEO/DIRECTOR

Abdul Aziz Ismaila

+233 24 432 7249

aziz.ismaila@abelwaytech.com



Abelway Technologies Ltd

We are the Business Process Services (BPS) of choice in Ghana. We do everything; call centres, all forms of digitalisation, data analytics services, data entry services and software development. We consult on operations process improvement. We are Six Sigma experts!



Company Status

Year of Establishment: 2007

Legal Status: Private Ltd.



Human Resources

Full-time staff: 42

Female Staff: 13

IT Staff: 4

Analysts: 22

Marketing & Sales: 1



Contact Info

Address: NO.42, Tsenku ST.
Kwashieman, Accra

Website: www.abelwaytech.com



Infrastructure & Equipment

Office Space (in sqm):

750 Sqm

Connectivity Facilities: Fibre

Infrastructure:

52 seater Call Centre Facility

10 Seater Data Entry Facilities

Dedicated 65 KVA Genset



Certification & Programming

Languages & Tools:

Python, Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySQL, MsSql, NO SQL, PostgreSQL, Oracle...), Cloud Computing (AWS, Google Cloud...)

Certifications:

Individuals are certified in various fields including Six Sigma Black Belts



Area of Expertise

Customized Software Development, Business Process Outsourcing (BPO), Call Center (Voice and Non Voice, Infrastructure and Personnel), Data Entry (Multiple Mediums), Document Scanning and Digitisation Projects

Sector priorities:

Finance, Banking & Insurance, Pensions, Airline, Government (civil, military) - local, national



Export Experience

Sales Revenue in 2021: \$131,507.71



EXECUTIVE CHAIRMAN

Mr. Ambrose Akyebe Yennah

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ambrose.yennah@aidecholdingsltd.com



AIDEC Consultancies International Ltd

AIDEC Consultancies International Ltd is a subsidiary of AIDEC Holdings Ltd and specializes in digital consulting services operated under the name 'AIDEC Digital'. Our vision is to become one of the leading African Centre of Excellence, providing IT/Digital Solutions and Training Services to our clients. We have a team of experts and professionals to deliver timely digital solutions, IT Consulting, training, and capacity building.



Company Status

Year of Establishment: 2004

Legal Status: Private Ltd.

Memberships:

Association of Ghana Industries

Ghana National Chamber of

Commerce & Industries

E-Commerce Association of Ghana



Infrastructure & Equipment

Office Space (in sqm):

918 Sqm

Connectivity Facilities:

Fibre, Wireless Broadband



Area of Expertise

Website design including e-commerce websites, e-learning Platforms, Web & Mobile Applications, Customized Software Development, Business Process Outsourcing (BPO), non-voice (e.g., data entry), Big Data, Business Intelligence & Artificial Intelligence



Human Resources

Full-time staff: 15

Female: 7

IT Staff: 3

Analysts: 1

Marketing & Sales: 1



Certification & Programming

Languages & Tools:

CMS (WordPress, Magento, Joomla), Front-end framework (PHP, JavaScript, Python, Bootstrap), DBMS (MySQL, Ms SQL, PostgreSQL, Oracle), ERP (SAP, Dynamics, Sage), Cloud Computing (AWS, Google Cloud)

Sector priorities:

Education, Healthcare, Agriculture, Law, Banking & Finance, Retail/ Wholesale/Distribution



Export Experience

Sales Revenue in 2021: \$3,080



Contact Info

Address: AIDEC Plaza, Ogbojo, East Legon, Accra, Ghana

Website: www.aidecholdings.com, www.aidecia.com, www.aidecdigital.com, www.africoursity.org

Facebook: [aidecdigital/aidecholdings](https://www.facebook.com/aidecdigital/aidecholdings)

LinkedIn: [aidecdigital/aidec-holdings-ltd](https://www.linkedin.com/company/aidecdigital/aidec-holdings-ltd)

YouTube: [aidecholdings](https://www.youtube.com/aidecholdings)



CEO/DIRECTOR

Kwesi Kwofie

+233 55 384 5908

kwesi@datawareghana.com



Dataware Tech Ghana Limited

Dataware Tech is an award winning African Tech firm that provides big data analytics and cloud computing services. We strive to provide cutting edge data solutions to solve problems. One may ask what problems are we solving, Well in today's global market, limited customer and operational insights prevent the innovative assessment of customers and risks the impacts business growth and sustainability. Our contribution to this effort is to provide end to end customizable and scalable range of solutions to enable you to get deeper insights on consumer behavior and business operations to inform decision making in real time.



Company Status

Year of Establishment: 2018

Legal Status: Private Ltd.

Memberships:

Microsoft, AWS Activate, AWS Partner



Human Resources

Full-time staff: 5

Female Staff: 3

IT Staff: 4

Marketing and Sales: 2



Contact Info

Address: Movenpic Hotel Emporium,
9th floor Regus Independence Ave.
Accra-Ghana

Website: www.datawareghana.com

Facebook: datawareghana

LinkedIn: datawareghana

Instagram: datawareghana



Infrastructure & Equipment

Office Space (in sqm):

20 Sqm

Connectivity Facilities:

Mobile Internet (3G or more)



Certification & Programming

Languages & Tools:

Python, Java / J2EE, Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), Cloud Computing (AWS, Google Cloud...)

Certifications:

Microsoft certified, AWS Certified



Area of Expertise

Website design including e-commerce websites, Big Data, Business Intelligence & Artificial Intelligence

Sector priorities:

Finance, Banking & Insurance, Agriculture & Environment, Retail/FMCG, Health



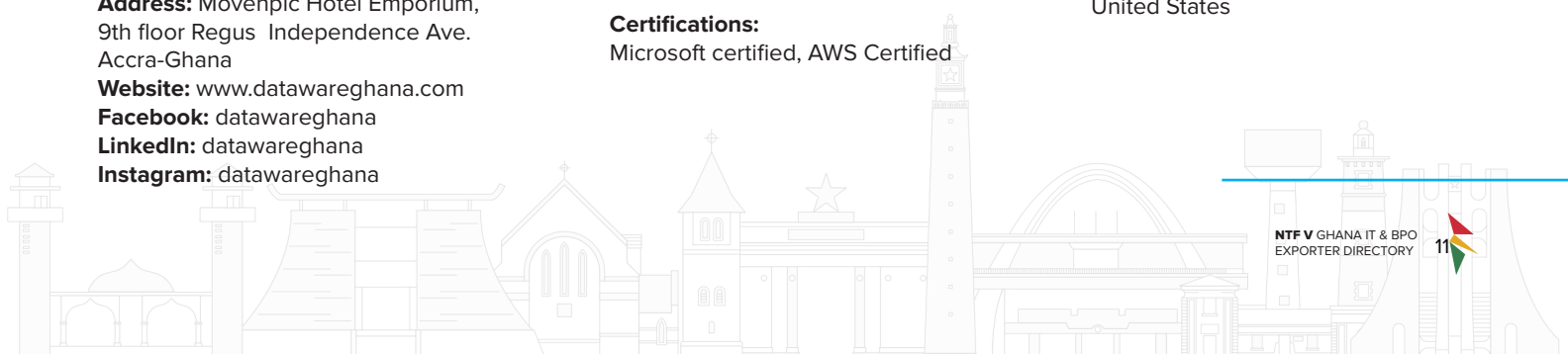
Export Experience

Sales Revenue in 2021: \$32,326

Does the company export: Yes

Year(s) of Export Experience: 2

Export Destinations: Nigeria, United States





CEO/DIRECTOR
Nana Osafo-Bosompem
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Devdex Software

Devdex Software is a software development company that is solving complex problems in health with simple solutions. Our mission is to give competitive advantages to business and relentlessly seek breakthrough innovation that will shape the healthcare of tomorrow. We are helping hospitals transition to a digital platform with our Yarysa Solution that provide an EMR software for hospitals and patients as well as credit options for operational expansion.



Company Status

Year of Establishment: 2019
Legal Status: Public Ltd.
Memberships: None



Human Resources

Full-time Staff: 10
Female Staff: 2
IT Staff: 4
Admin: 3



Contact Info

Address: Tema Community 22,
Nii Oko Olaaya Street
Website: www.devdexsoftware.com
Facebook: @DevDexSoftware
Twitter: DevDex_Software



Infrastructure & Equipment

Office Space (in sqm):
13.11 Sqm
Connectivity Facilities
Fibre, Mobile Internet (3G or more)



Certification & Programming

Languages & Tools
Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySQL, MsSql, NO SQL, PostgreSQL, Oracle...), Cloud Computing (AWS, Google Cloud...)

Certifications
Data Protection Certification



Area of Expertise

Mobile services and applications development, Customized Software Development, Web Applications, Website design including e-commerce websites, Graphics Design/Image Processing, Embedded Software Development, Blockchain

Sector priorities
Medical, Health Care
& Pharmaceuticals



Export Experience

Sales Revenue in 2021: \$120,000
Does the company export: Yes
Year(s) of Export Experience: 1
Export Destinations: Sierra Leone



CEO/DIRECTOR
GODSON CHARNOR
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godsonc@eitsecghana.com



EITSEC Ghana

EITSEC Ghana is a renowned software and applications Development Company legally registered in Ghana. EITSEC Ghana provide all IT services and products to the public in various organizations in the country. The company seeks to bring the best of IT services and Products to especially SMEs and also to the doorstep's other prospective clients.

With our vast array of software development, products development, e-learning application development experiences, we believe the creation of a robust, user friendly and functionally rich software solutions is a risk-free proposition for EITSEC Ghana and its Clients. We are confident that we will be able to create an exceptional system that will meet and exceed our existing and prospective Client's expectations and vision for all related IT services and products in your businesses.



Company Status

Year of Establishment: 2015
Legal Status: Private Ltd
Memberships:
Institute of ICT Professionals



Infrastructure & Equipment

Office Space (in sqm):
8 Sqm
Connectivity Facilities:
Fibre, Mobile Internet (3G or more)



Area of Expertise

Mobile services and applications development, Customized Software Development, Web Applications, Website design including e-commerce websites, System Integration, Embedded Software Development



Human Resources

Full-time Staff: 7
Female Staff: 3
IT Staff: 3
Analysts: 2
Marketing & Sales: 2



Certification & Programming

Languages & Tools:
Python, C / C++ PHP laravell , React , Flutter, Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), DBMS (MySQL, MsSql, NO SQL, PostgresSql, Oracle...)



Export Experience

Sales Revenue in 2021: \$1,54.56



Contact Info

Address: East Legon Accra, Ghana
Website: www.eitsecghana.com
Facebook: eitsecghana
Twitter: eitsecghana



CEO/DIRECTOR

Richard Nana Gyau Amoah

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nana@elcutoconsult.com



El Cuto Consult Ltd

The firm specializes in Mobile Value-Added Services and Information Technology Business Solutions. The core aim of the company is to provide tailor-made Information Technology Business Solutions to enable our clients and partners to gain a strategic competitive advantage over their peers in the respective industries of operation.



Company Status

Year of Establishment: 2009

Legal Status: Private Ltd



Human Resources

Full-time Staff: 10

Female Staff: 2

IT Staff: 3

Analysts: 3

Marketing & Sales: 4

Finance: 1



Contact Info

Address: 131 Ola Street, Tantra Hills, Accra, Ghana

Website: www.elcutoconsult.com

Facebook: elcutoconsult

Twitter: elcutoc

Instagram: elcutogh



Infrastructure & Equipment

Office Space (in sqm):

300 Sqm

Connectivity Facilities:

Fibre, Wireless Broadband (Wimax)



Certification & Programming

Languages & Tools:

Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla), Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel), DBMS (MySQL, MsSql, NO SQL, PostgresSql, Oracle), ERP (SAP, Odoo, Dynamics, Sage)

Certification:

AWS Certified Solutions Architect Certification, Google IT Support Specialist Certification, Google Database Administrator Certification, IT Automation with Python Certification



Area of Expertise

Mobile Value-Added Services and Applications Development, Customized Software Development, Loyalty Rewards Promotions

Sector priorities:

Government (civil), Telecommunications, Utility & Energy, Non-Government (Non-profit)



Export Experience

Sales Revenue in 2021: \$215,000



CEO/DIRECTOR

Kojo Afedzi Hayford

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kojo.hayford@eservicesafrica.com



e.Services Africa Limited (eSAL)

e.Services Africa Limited (eSAL) is Ghana's leading Business Process Outsourcing (BPO) service provider with domain expertise in delivering customer experience management solutions and services and a range of digital services that optimizes both the front office and back office operations of our customers, by improving customer acquisition and retention. eSAL is undeniably a BPO leader in Ghana with global aspirations and ambitions to establish a Pan African footprint that delivers world-class services to international brands in the Technology and the BFSI space. eSAL's success hinges on combining effective people management with intelligent technology.



Company Status

Year of Establishment: 2001

Legal Status: Private Ltd.

Memberships: Ghana Association of Software and IT Enabled Services Companies (GASSCOM), IAOP, DSAA (Digital Skills Acceleration Africa), IIBA (International Institute of Business Analysis)



Human Resources

Full-time Staff: 240

Female Staff: 96

IT Staff: 6

Analysts: 9

Marketing & Sales: 6



Contact Info

Address: 7 Otswe Link, Nyaniba Estate, Osu, P. O. Box CT3524, Accra Ghana

Website: www.eservicesafrica.com

Facebook: @eServicesAfrica

Twitter: ESALGh

Instagram: esal_bpo



Infrastructure & Equipment

Office Space (in sqm):

790 Sqm

Connectivity Facilities:

ADSL, Fibre, Mobile Internet (4G or more)



Certification & Programming

Languages & Tools:

DBMS (MySQL, MsSql, NO SQL, PostgreSQL, Oracle...), ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)

Certifications:

Six Sigma, CISCO, COPD



Area of Expertise

Business Process Outsourcing (BPO), Customer Experience (Cx), Management Solutions and Services – Omni-Channel engagement (Voice, chat, email, social media, web co-browsing, chatbot), Digital Services (Content moderation and curation, Cloud Solutions, Digital Transformation solutions, IT System Integration, & Unified Communications solutions and services

Sector priorities:

Telecom. Technology, BFSI (Banking Financial Services and Insurance), Government e-Services (civil, military). Utility & Energy, Media & Entertainment



Export Experience

Sales Revenue in 2021: \$2,826,601

Does the company export: Yes

Year(s) of Export Experience: 8 months

Export Destinations: United States



CEO/DIRECTOR

Nehemiah Yelu Attigah

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nehemiah.attigah@hatua.tech



Hatua Tech Ltd

Hatua Tech is a leading technology and IT solutions provider specializing in software development and implementation, Microsoft ERP deployment, systems support and ICT consultancy, with a mission to delivering dynamic business solutions and services that reflect the highest industry standards. We revolutionize service and manufacturing organisations to streamline their business processes and manage information effectively and efficiently.



Company Status

Year of Establishment: 2011
Legal Status: Limited Liability
Membership:
Ghana Technology Chamber
Information Technology
Professionals Ghana



Infrastructure & Equipment

Office Space (in sqm):
900 Sqm
Connectivity Facilities:
Fibre, Mobile Internet (3G or more)



Area of Expertise

Design and development of Bespoke Software Applications (Web & Mobile)
Deployment, Implementation and Customisation of Microsoft Dynamics ERP/CRM, Outsourcing Technical Skills (Software Developers), IT Consulting (Digital Transformation, Process Engineering and Project Management), Training Services



Human Resources

Full-time Staff: 20
Female Staff: 7
IT Staff: 11
Analysts: 7
Marketing & Sales: 2
Business Intelligence: 2



Certification & Programming

Languages & Tools:
Open-source CMS:
Drupal, WordPress, Typo3
Front-end & Back-end Technology Stacks:
HTML, CSS, JavaScript, C#, PHP, Python
Databases (DBMS): MS SQL, PostgreSQL, MySQL, Oracle
WebServers: Apache, Nginx, IIS
ERP/CRM: Microsoft Dynamics, Odoo
Cloud Computing: Microsoft Azure, AWS, Google Cloud

Certification:
Microsoft certified
PMP

Sector priorities:

Finance, Banking & Insurance,
Manufacturing, Professional
Services, Distribution, Logistics &
Transport, Healthcare



Export Experience

Sales Revenue in 2021: \$172,101.27
Does the company Export: Yes
Year(s) of Export Experience: 8
Export Destinations: USA, Malta, Canada, Benin, Burkina Faso, Cabo Verde, Côte d'Ivoire, The Gambia, Ghana, Guinea, Guinea-Bissau, Liberia, Mali, Niger, Nigeria, Senegal, Sierra Leone, Togo, Kenya



Contact Info

Address: 16 Coconut Street, Community 20, Lashibi
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Facebook: hatuatechLtd
Twitter: HatuaTechLtd
Instagram: hatuatechLtd



CEO/DIRECTOR
Nicholas Bortey
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 nbortey@liranz.com



Liranz Limited

Liranz Limited is an Industry Leader and multiple award-winning IT Consultancy and Management Firm established in 2012. We have for the past 10 years been committed to providing professional and innovative IT Consultancy and Management services to our clients across multiple industries, taking particular interest in the Oil and Gas Sector. We have successfully completed a variety of IT consulting projects for organizations over the years, leading to significant growth in efficiency and IT advancement for our clients. With our experience in change management, we have managed to create auspicious environments and systems to accelerate the IT advancement and IT transformation of their clients. From IT and Business Alignment to IT Strategy and Vision Development, IT Audit and Advisory and IT Needs and Assessment Planning, we take a wholistic approach to restructuring the IT Governance architecture for organizations and businesses.



Company Status

Year of Establishment: 2012
Legal Status: Private Ltd.



Human Resources

Full-time Staff: 15
Female Staff: 1
IT Staff: 10



Contact Info

Address: Spintex Road, Opposite Baatsona Total. Accra, Ghana
Website: www.liranz.com
Facebook: Liranzlimited
Twitter: Liranzltd
Instagram: liranzltd
LinkedIn: liranz-limited



Infrastructure & Equipment

Office Space (in sqm):
 300 Sqm
Connectivity Facilities:
 Wireless Broadband (Wimax)



Certification & Programming

Languages & Tools:
 DBMS (MySQL, MsSql, NO SQL, PostgreSQL, Oracle...), ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)

Certifications:
 COBIT, Microsoft certified, Oracle certified, CISCO, COMPTIA, CISA



Area of Expertise

IT Consultancy, IT Audits, IT Needs and Assessment Planning, Managed IT Services, IT Outsourcing, IT Infrastructure Projects and Management, Cloud Solutions, including video conferencing, teleworking solutions, Website design including e-commerce websites, Business Process Outsourcing (BPO), voice (e.g. call centre), non-voice (e.g. data entry)

Sector priorities:

Government (civil, military) - local, national, Agriculture & Environment, Legal/law firm, Education, Telecommunications, Oil and Gas



Export Experience

Sales Revenue in 2021: \$300,000



CEO/DIRECTOR
Dr. Stephane Nwolley Jr
+233 55 654 1525
marketing@npontu.com



Npontu Technologies Limited

Npontu is a technology firm that specializes in three main areas; Big Data and Artificial Intelligence, Software and Mobile App development, and Value-Added Services. Npontu's vision is to make their clients free to achieve by using automation and data analytics to optimize the performance of all platforms crafted to suit the specific needs for their clients. Npontu Technologies provides solutions that redefine convenience, enhance productivity and maximize profits for both service providers and their customers. By using Artificial Intelligence Technologies and M2M communication, Npontu provides a comprehensive solution for its clients, powered, by globally relevant technologies adapted to their unique needs.



Company Status

Year of Establishment: 2016
Legal Status: Private Ltd
Membership:
Association of Ghana Industries



Human Resources

Full-time Staff: 32
Female Staff: 15
IT Staff: 16
Marketing & Sales: 9
Intelligent Systems & Security: 5
Finance: 2



Contact Info

Address: 20th Street,
SSNIT Flat, Dansoman
Website: npontu.com
Facebook: NpontuTechnologies
Twitter: Npontu
Instagram: npontutechnologies
LinkedIn: npontu-technology



Infrastructure & Equipment

Office Space (in sqm):
825.4 Sqm
Connectivity Facilities:
Fibre, Wireless Broadband (Wimax)



Certification & Programming

Languages & Tools:
Python, Flutter, Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySQL, MsSql, NO SQL, PostgreSQL, Oracle...)

Certification:
NCA (National Communication Authority)
Ghana Data Protection Certificate



Area of Expertise

Design and Development of cloud, mobile and web applications, Business and Technology Advisory, AI Consulting, API Development and Third-Party integrations, Business Process Outsourcing, Project Outstaffing, Enterprise Resource Planning (ERP) Implementation, Value Added Services (Bulk & API SMS, Payment gateway, USSD development and deployment, Sentiment Analysis)

Sector priorities

Banking & Finance, Education, Wholesale & Retail, Hospitality, Manufacturing, Healthcare, Religious Organisations, Insurance etc



Export Experience

Sales Revenue in 2021: \$2,711,703



CEO/DIRECTOR
Dr. Sujith Jayaprakash
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sujith@openlabs.edu.gh



OpenLabs Ghana

OpenLabs (previously NIIT Ghana) is the most well-known name in West African IT education. We are best recognized for our training, consulting, and content production capabilities. OpenLabs offers a diverse selection of education programs that appeal to people from all walks of life, from businesses with growing training needs to individuals seeking IT and related skills. Our unrivalled knowledge, brand appeal, all developed over 20 years, have made us a reliable education partner for students and professionals alike. We are proud of our strategic alliances with Microsoft, IBM, Google for Education, Huawei, ATHE, and other internationally renowned organizations. These affiliations demonstrate our trustworthiness and dedication to IT education. OpenLabs is now collaborating with BlueCrest University colleges in Liberia and Sierra Leone to provide academic training materials and consulting services to help them enhance their brand in vocational and skill development.



Company Status

Year of Establishment: 1999
Legal Status: Sole Proprietorship.



Human Resources

Full-time Staff: 80
Female Staff: 30
IT Staff: 45
Analysts: 5
Marketing & Sales: 3



Contact Info

Address: Cola Street, Adj. ATTC, Kokomlemle, Accra
Website: openlabs.edu.gh
Facebook: openlabsgh



Infrastructure & Equipment

Office Space (in sqm)
800 Sqm
Connectivity Facilities
Fibre



Certification & Programming

Languages & Tools:
Python, Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel....)

Certifications:
Microsoft certified



Area of Expertise

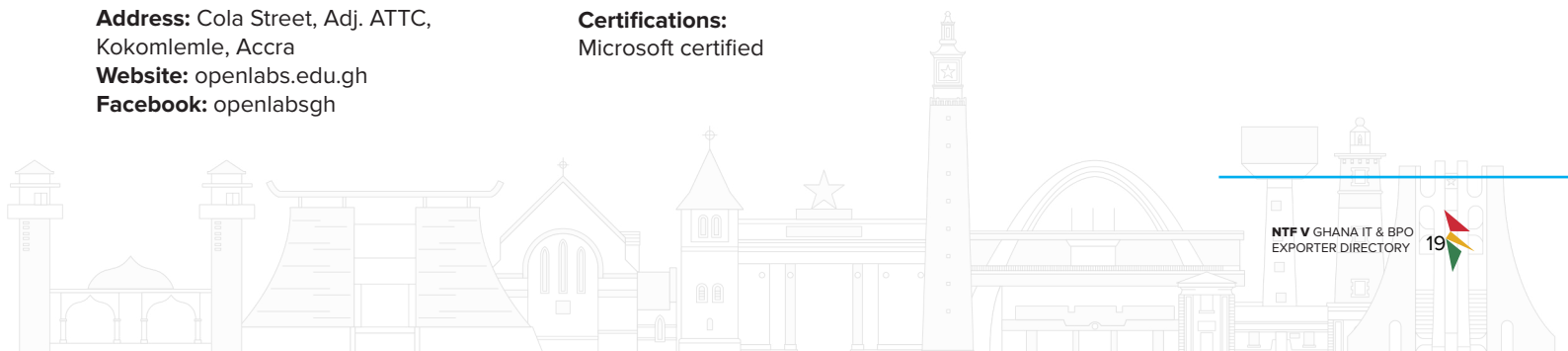
Customized Software Development, Web Applications, Website design including e-commerce websites, Graphics Design/Image Processing

Sector priorities:
Education



Export Experience

Sales Revenue in 2021: \$1,000,000





R A V E N



CEO/DIRECTOR

Darlington Adusei

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dadusei@ravenitsolutions.com



Raven IT Solutions

Raven IT Solutions delivers innovative tech solutions to businesses and individuals in the comfort of their zones. Our company is built on the ideal of see a need, fill a need. We are always looking at how to make things easier for the business owner and the average individual. What can we take from the technology available today and make everything easier to use? These are all questions asked when we founded Raven IT Solutions.



Company Status

Year of Establishment: 2018

Legal Status: Private Ltd



Infrastructure & Equipment

Office Space (in sqm)

32.05 Sqm

Connectivity Facilities:

Mobile Internet (3G or more)



Area of Expertise

Mobile services and applications development, Customized Software Development, Web Applications



Human Resources

Full-time Staff: 1

IT Staff: 4

Analysts: 2

Marketing & Sales: 1



Certification & Programming

Languages & Tools:

Java / J2EE,

Front-end framework Angular

Sector priorities

Medical, Health Care & Pharmaceuticals, Financial services, Waste management.



Contact Info

Address: GN-0871-3634 1 Tanzania

CL, Community 25 - Tema

Website: ravenitsolutions.com

Facebook: [ravensolutions](https://www.facebook.com/ravensolutions)

Twitter: [raven_solutions](https://twitter.com/raven_solutions)

Instagram: [raven_solutions](https://www.instagram.com/raven_solutions)



Export Experience

Sales Revenue in 2021: \$1,643.44



CEO/DIRECTOR

Joseph Appiah

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SparkTek Ltd

SparkTek Ltd is a wholly owned Ghanaian company with 6 years' experience of providing creative professional IT services consultancy that brings growth to African businesses through digital transformation.

Data is one of the most valuable, intangible assets of a company; it beholds the company's long-term livelihood. Businesses depend on and invest in the right information at the right time and at the right price. We understand how important it is to protect the confidentiality, integrity and availability of that investment. That's why we are in business: we know how to craft business-unique IT frameworks and processes that invest in the future of your business. With SparkTek, your IT now does what it should always have done: solve business needs and drive growth.



Company Status

Year of Establishment: 2016

Legal Status: Private Ltd.



Infrastructure & Equipment

Connectivity Facilities:
Mobile Internet (3G or more)



Area of Expertise

Cloud Solutions,
Networking and infrastructure solutions,
Storage, Virtualization, Cyber Security,
Hardware and Software reselling.



Human Resources

Full-time Staff: 3

IT Staff: 2

Marketing & Sales: 2



Certification & Programming

Languages & Tools:
ERP (SAP, Odoo, Dynamics, Sage...),
Cloud Computing (AWS, Google Cloud...)



Export Experience

Sales Revenue in 2021: \$50,000

Does the company Export: YES

Year(s) of Export Experience: 6 years

Export Destinations: Benin, Niger,
Liberia and Côte D'Ivoire



Contact Info

Address: 19 Kofi Anann Street, Airport
Residential - Accra, Ghana

Website: sparktekgh.com

LinkedIn: @sparktek

Certifications:

Microsoft certified, Oracle certified,
VMware, Acronis Backup

Partners:

Sophos, Fortinet, HPE, Veeam
and Solarwinds


CEO/DIRECTOR
Tsonam Cleanse Akpeloo

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info@sukutechnologies.com



Suku Technologies Limited

Suku Technologies is a global full-service technology solutions, network engineering and management consulting firm focused on helping clients meet business goals. With over 10 years' industry experience, we have an impeccable track record of delivering top quality software and technological solutions and support. Among our numerous initiatives is the Kadodo Africa digital platform, which profiles and authenticates Ghanaian and African businesses to position them to benefit from the Africa Continental Free Trade Area. Our clients range from multinational companies, to governmental organizations and emerging industry leaders to individuals.


Company Status
Year of Establishment: 2017

Legal Status: Private Ltd.

Memberships: Association of Ghana Industries (AGI), The Ghana Chamber of Commerce and Industry (GNCCI)

Infrastructure & Equipment
Office Space (in sqm)

10 Sqm

Connectivity Facilities

Fibre, Mobile Internet (3G or more)


Area of Expertise

Customized Software Development,
Website design including e-commerce websites

Sector priorities:

Government (civil, military) - local, national, Education, Social Networking


Human Resources
Full-time Staff: 8

Female Staff: 12

IT Staff: 3

Analysts: 2

Marketing & Sales: 3

Certification & Programming
Languages & Tools:

Java / J2EE, Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)

Certification:

Six Sigma Businesses, Microsoft certified


Export Experience
Sales Revenue in 2021: \$1,200,000.00

Does the company Export: YES

Year(s) of Export Experience: 4 years

Export Destinations: West Africa, Switzerland, USA

Contact Info
Address: No. 22 Independence Avenue, Accra

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Twitter: sukutech_

Instagram: suku-technologies



CEO/DIRECTOR
Clement Duodu
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Talent Box Information and Security Systems

Talent Box Information & Security Systems is a one-stop-shop for IT, Security, and Telecommunication support. We specialize in design, management, and deployment.

We free home users, small and medium enterprises as well as busy environments in bigger organizations from routine support activities so that it can give full attention to the management of its core business.



Company Status

Year of Establishment: 2014
Legal Status: Private Ltd.



Infrastructure & Equipment

Office Space (in sqm):
144 Sqm
Connectivity Facilities:
Fibre



Area of Expertise

Website design including e-commerce websites, Business Process Outsourcing (BPO), voice (e.g. call centre), non voice (e.g. data entry)

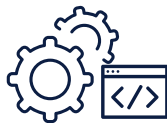
Sector priorities:

Finance, Banking & Insurance, Telecommunications, Construction & Engineering



Human Resources

Full-time Staff: 3
Female Staff: 5
IT Staff: 10
Analysts: 2
Marketing & Sales: 1



Certification & Programming

Languages & Tools:

Python, C / C++, Java / J2EE, Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP, Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySQL, MsSql, NO SQL, PostgreSQL, Oracle...), ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)



Export Experience

Sales Revenue in 2021: \$50,000
Does the company Export: YES
Year(s) of Export Experience: 5 years
Export Destinations: Sierra Leone, Burkina Faso, Nigeria



Contact Info

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Accra North Ghana
Website: www.tbissgh.com
Facebook: @Talent Box information and Security Systems



CEO/DIRECTOR
Mrs. Brenda Bijen
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 brenda@thinkdataservices.com



Think! Data Services Limited

Think! Data Services (TDS) is an information management solutions provider with a presence in Ghana and the West African Sub-region. We offer IT solutions and outsourcing services in the areas of Educational Technology, Agritech Solutions, Document Management and Digitization Solutions, Data Collection Solutions, Business Process Automation, and Data Analysis. Our customers can partner with us in these areas of expertise with TDS as a one-stop source for data-driven solutions. As a service provider, we have over 8 years of solid experience and all our solutions are proven software and hardware products from global partners.



Company Status

Year of Establishment: 2012
Legal Status: Private Ltd.
Memberships: Ghana Netherlands Business & Culture Council (GNBCC)



Human Resources

Full-time Staff: 7
Female Staff: 4
IT Staff: 2
Analysts: 2
Marketing & Sales: 1



Contact Info

Address: 7a second Old Fulgrip Close, Accra Ghana
Website: www.thinkdataservices.com
Facebook: ThinkDataServices
Twitter: ThinkDataLtd
LinkedIn: ThinkDataServices



Infrastructure & Equipment

Office Space (in sqm): 80 Sqm
Connectivity Facilities: Mobile Internet (3G or more), Wireless Broadband (Wimax)



Certification & Programming

Languages & Tools: C / C++, Microsoft 365 customized solutions (SharePoint, PowerBI)



Area of Expertise

Educational Technology, Data Collection Solutions, Document Management and Digitization Solutions, Business Process Automation, Data Analysis, M365, and Business Process Outsourcing (BPO).

Sector priorities:

Education, Agriculture & Environment
 Banking and Finance, Government.



Export Experience

Sales Revenue in 2021: \$600,000
Does the company Export: Yes
Year(s) of Export Experience: 9
Export Destinations: Other African countries

**CEO/DIRECTOR****Isaac Kwame Damtse**

+233 24 052 6570

info@zuzogp.com



ZuZo Company Limited

ZuZo is a Ghanaian Company providing Consultancy Services by partnering with the best-in-class technology organizations to provide cost-effective end-to-end IT solutions, including Managed Services and Contact Centre Solutions & Services to support individuals, SMEs, and large corporations.

**Company Status****Year of Establishment:** 2020**Legal Status:** Private Ltd.**Infrastructure & Equipment****Office Space (in sqm):**

70 Sqm

Connectivity Facilities:

Fibre, Mobile Internet (3G or more)

**Area of Expertise**

Cloud Solutions, teleworking solutions, Graphics Design/Image Processing, Business Process Outsourcing (BPO), voice (e.g. call centre), non voice (e.g. data entry), System Integration

**Human Resources****Full-time Staff:** 3**Contract Staff:** 10**Female Staff:** 1**IT Staff:** 1**Certification & Programming****Languages & Tools:**

Application Programming Interface (API) Development | Integration Expert | PHP | JAVA | DevOps | Kubernetes | Docker | UML | SpringBoot | Cakephp | Codeignitor | Microservices | Transact SQL | Linux Shell Scripting (Bash) | Node JS | JQuery | React Native | Joomla | Modx | WordPress | Mysql | Microsoft Sql | Postgres | Nosql | MongoDB | Pl-Sql | Git | Subversion | Kafka | Centrifugo, Flutter (Cross Platform Android & Ios) | Javascript (React, Node Js) | Kotlin (Android, Ktor) | Java (Android, Spring Boot) | Spss | Free Pabx | Freeswitch | Kamailio

Certification:

Data Protection
Lean Six Sigma Blackbelt
PRINCE2

Sector priorities:

Finance, Banking & Insurance, Medical, Health Care & Pharmaceuticals, Non-Profit (International organizations, NGOs, Donors), Telecommunications, Port, Logistics & Transport

**Export Experience****Sales Revenue in 2021:** \$23,493.98**Contact Info****Address:** Plot 87 Nii Odia Ayiku Street
GZ-092-4080 Nungua Buade — Accra**Website:** www.zuzogp.com
zuzo.contactcare247.com**Whatsapp:**

https://wa.me/233240526570

LinkedIn: ZuZo Company Limited



Microsoft Excel - MAFE KUMASE HEALTH CENTRE				
NAME OF EMPLOYER				
STAFF ID	STAFF STATUS	Verification Date	Capturing Date	
142111		20-9-2022		
848904		20-9-2022		
17277		20-9-2022		
832997		20-9-2022		
709810		20-9-2022		
1334627		20-9-2022		
855373		20-9-2022		



To know more about the Netherlands Trust Fund V Ghana Tech project please visit the website:

<https://bit.ly/3LkWjBn>

CONTACT INFO

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NTF V Programme Manager
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54-56 rue de Montbrillant,
1202 Geneva
Switzerland



NTV
GHANA IT & BPO
EXPORTER DIRECTORY
2022-2023



International
Trade
Centre



Ministry of Foreign Affairs

