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Foreword by GEPA

Trade in Services has become the catalyst for growth for many economies. Greater trade in Services represents, largely a growth in economic development and points to a gradual paradigm shift from primary production to other areas of economic activity.

IT and IT-enabled services (ITES) have experienced monumental growth worldwide with increased virtual activities due to the COVID-19 pandemic and its attendant challenges.

As we look forward to reducing barriers to trade in Africa, especially with the advent of the AfCFTA, Ghana has a unique advantage to position itself when it comes to IT & amp; IT-Enabled Services offer to Africa and beyond. The wider market created by the removal of barriers offers SMEs in the tech space the opportunity to form linkages and partnerships with their counterparts in other parts of Africa. These synergistic alliances have the potential to engender growth, encourage participation in international competitive bids and execute big projects.

GEPA recognizes the need to work closely with other stakeholder organisations in the ecosystem to help promote the solutions of Ghanaian IT players in target markets. It is for this reason that GEPA has signed an MOU with the International Trade Centre (ITC) and the Netherlands Trust Fund V (NTF V) to develop and promote SMEs in the Tech and Agribusiness space.

GEPA’s facilitatory and promotional role in the services sector also aligns with and cascades into the broader framework of the National Export Development Strategy (NEDS). The NEDS recognizes trade in services as one of the priority sectors for tailored intervention by GEPA and other stakeholders in export trade.

This directory catalogues the Tech firms under the NTF V project detailing a wide spectrum of background information and contact details.

Dr. Afua Asabea Asare
CEO, Ghana Export Promotion Authority

Ghana Export Promotion Authority
Address: Africa Trade House, Cruickshank Road, Accra, Ghana
Contact: + 233-302740909
Website: www.gepaghana.org
Email: gepa@gepa.gov.gh
Facebook: @GEPA Ghana
Twitter: @GEPA Ghana
Foreword by AGI

Digital technology is no longer simply an added advantage, but slowly becoming a requisite in doing business in Ghana. Government policies are anchored in digitalization, Ghanaians’ use of technology is growing every day, and most importantly, unprecedented events such as COVID-19 demand the use of technology in all sectors. An equipped, well-trained and business-savvy IT sector is therefore more needed than ever before.

BPO outsourcing is another sector that stands out as an untapped opportunity for Ghana. With a strong basic education sector, Ghana produces many educated youth who can swiftly fill many outsourced operations for international and local business. The Association of Ghana Industries (AGI) recognizes the importance of building capacity for Ghanian industries to leverage digital technology for their operations and innovations; and to be exposed to promising business opportunities and markets. Part of this work is done through advocating policies, hosting industry and technology exhibitions, and engaging with international stakeholders.

The Netherlands Trust Fund V project is one such collaboration. By equipping IT SMEs with export strategies, supporting policy design, and bringing investor and networking opportunities, the project could have meaningful and fruitful outcomes for AGI IT and BPO related business. We are looking forward to engaging in this project further with the NTF V Ghana Project.

Mr. Tsonam Akpeloo
CEO SUKU Technologies
Chairman of AGI Greater Accra Region

Association of Ghana Industries
Address: 42 Dr. Isert Street, North Ridge, Accra
Contact: + 233-0302266590
Website: www.agighana.org
Email: agi@agighana.org
Facebook: @agighana
Twitter: @agighana
Foreword by Institute of ICT Professionals Ghana (IIPGH)

Africa's young population, averagely below 20 years, is a big advantage because they are tech savvy, that will buy everything online and this will drive consumer-based businesses. Currently the big international brands such as Google, Twitter and Amazon are having a growing interest in bringing remote delivery services to Ghana and other parts of Africa. These businesses will need young people from the continent to serve the growing African market. Despite these opportunities, there are still infrastructural challenges such as energy to power devices and industries, high cost of real estate, transportation and internet connectivity.

In order to build capacity and take advantage of the new opportunities in IT & BPO services, Institute of ICT Professionals Ghana (IIPGH) carries out several advocacy programs to champion the development of the new and emerging IT & BPO sector for employment and general societal good. IIPGH is a professional association of over 2,500 ICT experts and businesses in Ghana and beyond. IIPGH leads digital transformation initiatives and business facilitation through workshops, webinars, symposium, seminars, business meetings and stakeholder roundtable discussions.

With the knowledge and experience of performing most IT enabled functions remotely, the Institute of ICT Professionals Ghana (IIPGH) and its partners have embarked on an initiative to create awareness about the benefits of IT & BPO services as a tool for job creation and large-scale employment of the teeming youth of Ghana. The Institute believes that this awareness and mobilization of the ecosystem players can only be effective if there is a close collaboration between industry, academia and development partners. Therefore, the collaboration with ITC’s Netherlands Trust Fund V Ghana Tech program is of great importance.

David Gowu
Executive Director
Institute of ICT Professionals Ghana

ICT Institute of Ghanaian Professionals
Address: OKSART Place, 14 Ring Road Central, Accra, Ghana
Contact: +233242773762
Website: www.iipgh.org
Email: info@iipgh.org
Facebook: @iipgh.org
Twitter: @iipgh1
Netherlands Trust Fund V - NTF V

The International Trade Centre’s Netherlands Trust Fund V (NTF V) is a four-year partnership (July 2021- June 2025) signed by the Ministry of Foreign Affairs of The Netherlands and the International Trade Centre to support micro, small and medium-sized Enterprises (MSMEs) in the digital technologies and agribusiness sectors.

The programme includes both sectors in Ethiopia, Ghana, Senegal, and the digital technologies sector in a multi-country project in Benin, Cote d’Ivoire, Mali and Uganda. As with previous NTF programmes, NTF V will be jointly implemented with the Dutch Centre for the promotion of exports from developing countries (CBI). In Ghana, the NTF V Project aims at strengthening tech startups and IT & BPO MSMEs, and seeks to influence policy makers and regulators, Trade and Investment Support Institutions and private business support providers, as well as international private sector partners in creating a supportive environment for enterprises in the IT and IT Enabled Services sector.

In the digital technology sector, our trade-related technical support is three-fold:

1. At the policy level: we provide assistance in the development or improvement of public policies and sectoral regulations, with private-sector representatives
2. At the institutional level: we work with digital business associations and tech hubs to increase their sustainability and impact
3. At the start-up and MSME level: we develop market access and linkages, and build international competitiveness


The Ministry of Foreign Affairs of the Netherlands - Sustainable Economic Development Department

The Ministry of Foreign Affairs of the Netherlands (MFA) promotes sustainable and inclusive economic growth in developing countries by helping to improve the business climate and stimulating enterprise. It also enhances sustainable trade with developing countries and supports the construction of good roads, ports and power supply systems. Trade unions, employers’ organisations and farmers’ cooperatives in developing countries receive support to improve the services they provide to their members. MFA helps local authorities to collect taxes effectively and transparently. It also provides finance for businesses in developing countries and supports Dutch companies that produce innovative solutions to local challenges.

https://www.govemment.nl/ministries/ministry-of-foreign-affairs
365 Impact Ltd

We are a close-knit team of seasoned professionals with offices in Accra-Ghana and Lagos-Nigeria, highly skilled at cutting edge internet of things (IoT) for incubating, facilitating, analysing and optimizing data to fit our customers’ business needs into effective business solutions.

Company Status

Year of Establishment: 2018
Legal Status: Private Ltd.
Memberships: Chamber of commerce, AGI

Human Resources

Full-time staff: 10
Female Staff: 4
IT Staff: 6
Analysts: 2
Marketing & Sales: 4

Contact Info

Address: 11 Eggleston street,
Airport residential area, Accra
Website: www.365impactltd.com
Facebook: 365impactltd

Infrastracture & Equipment

Office Space (in sqm): 30 Sqm
Connectivity Facilities: ADSL, Fibre, Mobile Internet (3G or more)

Area of Expertise

Internet of Things, Smart Fleet Management, Tracking Solutions, Smart Agricultural Solutions, School Bus Tracking, Sales & Marketing Staff tracking, Customized Software Development, System Integration

Sector priorities:
Agriculture & Environment, Real estate, Port, Logistics & Transport, Retail

Export Experience

Sales Revenue in 2021: $100,000
Does the company export: Yes
Year(s) of Export Experience: 1
Export Destinations: Nigeria
Abelway Technologies Ltd

We are the Business Process Services (BPS) of choice in Ghana. We do everything; call centres, all forms of digitalisation, data analytics services, data entry services and software development. We consult on operations process improvement. We are Six Sigma experts!

CEO/DIRECTOR
Abdul Aziz Ismaila
+233 24 432 7249
aziz.ismaila@abelwaytech.com

Contact Info
Address: NO.42, Tsenku ST.
Kwashieman, Accra
Website: www.abelwaytech.com

Company Status
Year of Establishment: 2007
Legal Status: Private Ltd.

Human Resources
Full-time staff: 42
Female Staff: 13
IT Staff: 4
Analysts: 22
Marketing & Sales: 1

Infrastructure & Equipment
Office Space (in sqm): 750 Sqm
Connectivity Facilities: Fibre Infrastructure:
52 seater Call Centre Facility
10 Seater Data Entry Facilities
Dedicated 65 KVA Genset

Area of Expertise
Customized Software Development, Business Process Outsourcing (BPO), Call Center (Voice and Non Voice, Infrastructure and Personnel), Data Entry (Multiple Mediums), Document Scanning and Digitisation Projects

Sector priorities:
Finance, Banking & Insurance, Pensions, Airline, Government (civil, military) - local, national

Language & Tools:
Python, Front-end framework (Php, Javascript, Phyton, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySQL, MsSql, NO SQL, PostgresSql, Oracle...), Cloud Computing (AWS, Google Cloud...)

Export Experience
Sales Revenue in 2021: $131,507.71

Certifications:
Individuals are certified in various fields including Six Sigma Black Belts
AIDEC Consultancies International Ltd

AIDEC Consultancies International Ltd is a subsidiary of AIDEC Holdings Ltd and specializes in digital consulting services operated under the name ‘AIDEC Digital’. Our vision is to become one of the leading African Centre of Excellence, providing IT/Digital Solutions and Training Services to our clients. We have a team of experts and professionals to deliver timely digital solutions, IT Consulting, training, and capacity building.

EXECUTIVE CHAIRMAN
Mr. Ambrose Akyebe Yennah
+233 54 011 5656 / +233 54 011 5655
ambrose.yennah@aidecholdingsltd.com

AIDEC Consultancies International Ltd

Company Status
Year of Establishment: 2004
Legal Status: Private Ltd.
Memberships:
- Association of Ghana Industries
- Ghana National Chamber of Commerce & Industries
- E-Commerce Association of Ghana

Human Resources
Full-time staff: 15
Female: 7
IT Staff: 3
Analysts: 1
Marketing & Sales: 1

Contact Info
Address: AIDEC Plaza, Ogbojo, East Legon, Accra, Ghana
Facebook: aidecdigital/aidecholdings
LinkedIn: aidecdigital/aidec-holdings-ltd
YouTube: aidecholdings

Infrastructure & Equipment
Office Space (in sqm): 918 Sqm
Connectivity Facilities:
- Fibre
- Wireless Broadband

Certification
Languages & Tools:
- CMS (WordPress, Magento, Joomla), Front-end framework (PHP, JavaScript, Python, Bootstrap), DBMS (MySQL, Ms SQL, PostgreSQL, Oracle), ERP (SAP, Dynamics, Sage), Cloud Computing (AWS, Google Cloud)
Certifications:
- Data Protection Commission Certificate

Area of Expertise
Sector priorities:
- Education
- Healthcare
- Agriculture
- Law
- Banking & Finance
- Retail/Wholesale/Distribution

Export Experience
Sales Revenue in 2021: $3,080
Bsystems Limited

Bsystems Limited is a Software and Database Management Company offering cutting-edge IT-based business solutions that meet the present and future needs of businesses within the sub-Saharan marketplace. At Bsystems, we combine worldwide corps of systems and services experts with vastly reliable indigenous systems to deliver value-added products and services to our customers.

**Infrastructure & Equipment**
- **Office Space (in sqm):** 80 Sqm
- **Connectivity Facilities:** Mobile Internet (3G or more), Wireless Broadband (Wimax)

**Area of Expertise**
- Data Management and Systems Consulting, Web Application Development, IT Outsourcing, IT Training, Agency Services
- **Sector priorities:** FINTECH

**Certification & Programming**
- **Languages & Tools:** JavaScript (ReactJS, React Native, Angular, LoadJS)
- **Certification:** ISO 27001, PCI-DSS CERTIFIED

**Company Status**
- **Year of Establishment:** 1999

**Human Resources**
- **Full-time Staff:** 37
- **Female Staff:** 16
- **IT Staff:** 14
- **Analysts:** 2
- **Marketing & Sales:** 2

**Contact Info**
- **Address:** 6 Eseefoo Street, Asylum Down, Accra Ghana
- **Website:** www.bsystemslimited.com
- **Instagram:** Bsystemsltd, Bvirtualcard, Peoplespay

**Export Experience**
- **Sales Revenue in 2022:** $254,934
Cloud Port Limited

Cloud Port is a technology based services and solutions company. Our solutions and services free our clients from the overhead of building and scaling cloud technology infrastructure which allows them to focus on innovation for what’s next in the business. We make it possible for our clients to increase productivity and efficiency in their business operations by deploying efficiently optimised solutions.

Company Status
Year of Establishment: 2015
Legal Status: Private Ltd.

Human Resources
Full-time Staff: 7
Female Staff: 2
IT Staff: 1
Analyst: 1
Marketing & Sales: 1

Contact Info
Address: Nikoi Street, East Legon, Accra
Website: www.cloudport.tech
Twitter: @Cloud_port
LinkedIn: @Cloudport
Facebook: Cloudport.tech
Youtube: Cloudport
Instagram: @Cloudport

CEODIRECTOR
Fiifi Baidoo
+233 20 021 9320
baidoo@cloudport.tech

Infrastracture & Equipment
Office Space (in sqm): 20 Sqm
Connectivity Facilities: Fibre

Certification & Programming
Languages & Tools:
ReactJS, NodeJS, Go Lang, Liferay, React-Native, Laravel.

Certification:
Google Cloud Architect, Google Cloud Developer, Cloud Engineer, AWS Cloud Associate, Google Cloud Digital Leader.

Area of Expertise
Cloud Computing, Product Development, Consultancy

Sector priorities:
Fintech, Healthcare, Real Estate, Education, Government, Manufacturing, Entertainment, Technology

Export Experience
Sales Revenue in 2022: $70,270
Does the company Export: Yes
Year(s) of Export Experience: 9
Export Destinations: France, Egypt, Rwanda, Tanzania, Kenya, Uganda, South Africa, Germany, Nigeria, Senegal
Curare Technologies

Curare is a forward-looking Healthtech company dedicated to revolutionizing healthcare solutions. We specialize in Health Management Systems, providing innovative software and technology to enhance patient care, streamline healthcare processes, and empower healthcare providers and patients.

We offer healthcare sector priorities that prioritize patient-centric care, supported by real-time data management. Curare Technologies is committed to driving the digital transformation of healthcare, ultimately leading to healthier, happier communities.

Company Status
Year of Establishment: 2023
Legal Status: Private Ltd
Membership: NTF V

Human Resources
Full-time Staff: 3
IT Staff: 4
Analysts: 1
Marketing & Sales: 1

Infrastructure & Equipment
Office Space (in sqm): 32.05 Sqm
Connectivity Facilities: Wireless Broadband

Certification & Programming
Languages & Tools: React, Java, Angular, AWS

Export Experience
Sales Revenue in 2021: $1,643.44

Contact Info
Address: GN-0871-3634 1 Tanzania CL, Community 25 - Tema
Website: www.curare.care
Facebook: curarecare
Twitter: curarecare
Instagram: curarecare
Dataware Tech Ghana Limited

Dataware Tech is an award winning African Tech firm that provides big data analytics and cloud computing services. We strive to provide cutting edge data solutions to solve problems. One may ask what problems are we solving, Well in today’s global market, limited customer and operational insights prevent the innovative assessment of customers and risks the impacts business growth and sustainability. Our contribution to this effort is to provide end to end customizable and scalable range of solutions to enable you to get deeper insights on consumer behavior and business operations to inform decision making in real time.

Company Status
Year of Establishment: 2018
Legal Status: Private Ltd.
Memberships: Microsoft, AWS Activate, AWS Partner

Human Resources
Full-time staff: 5
Female Staff: 3
IT Staff: 4
Marketing and Sales: 2

Contact Info
Address: Movenpic Hotel Emporium, 9th floor Regus Independence Ave. Accra-Ghana
Website: www.datawareghana.com
Facebook: datawareghana
LinkedIn: datawareghana

Infrastructure & Equipment
Office Space (in sqm): 20 Sqm
Connectivity Facilities: Mobile Internet (3G or more)

Certification & Programming
Languages & Tools: Python, Java / J2EE, Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), Cloud Computing (AWS, Google Cloud...)

Certifications: Microsoft certified, AWS Certified

Area of Expertise
Website design including e-commerce websites, Big Data, Business Intelligence & Artificial Intelligence

Sector priorities:
Finance, Banking & Insurance, Agriculture & Environment, Retail/FMCG, Health

Export Experience
Sales Revenue in 2021: $32,326
Does the company export: Yes
Year(s) of Export Experience: 2
Export Destinations: Nigeria, United States
Devdex Software

Devdex Software is a software development company that is solving complex problems in health with simple solutions. Our mission is to give competitive advantages to business and relentlessly seek breakthrough innovation that will shape the healthcare of tomorrow. We are helping hospitals transition to a digital platform with our Yarysa Solution that provide an EMR software for hospitals and patients as well as credit options for operational expansion.

Company Status
Year of Establishment: 2019
Legal Status: Public Ltd.
Memberships: None

Human Resources
Full-time Staff: 10
Female Staff: 2
IT Staff: 4
Admin: 3

Contact Info
Address: Tema Community 22, Nii Oko Olaaya Street
Website: www.devdexsoftware.com
Facebook: @DevDexSoftware
Twitter: DevDex_Software

Infrastracture & Equipment
Office Space (in sqm): 13.11 Sqm
Connectivity Facilities
Fibre, Mobile Internet (3G or more)

Certification & Programming
Languages & Tools
- Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Phython, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle...), Cloud Computing (AWS, Google Cloud...)

Certifications
Data Protection Certification

Area of Expertise
Mobile services and applications development, Customized Software Development, Web Applications, Website design including e-commerce websites, Graphics Design/Image Processing, Embedded Software Development, Blockchain

Sector priorities
Medical, Health Care & Pharmaceuticals

Export Experience
Sales Revenue in 2021: $120,000
Does the company export: Yes
Year(s) of Export Experience: 1
Export Destinations: Sierra Leone
EITSEC Technologies

EITSEC Technologies is a renowned software and applications Development Company which is legally registered in Ghana. EITSEC Technologies provides all IT services and products to the public in various organisations in the country. The company seeks to bring the best of IT services and Products to, especially SMEs and also to the doorsteps of other prospective clients. With our vast array of software developments, product development, and e-learning application development experiences, we believe the creation of robust, user-friendly and functionally rich software solutions is a risk-free proposition for EITSEC Technologies and its Clients. We are confident that we will be able to create an exceptional system that will meet and exceed our existing and prospective Client’s expectations and vision for all related IT services and products in your businesses.

Company Status

Year of Establishment: 2015
Legal Status: Private Ltd
Memberships: Institute of ICT Professionals

Human Resources

Full-time Staff: 8
Female Staff: 3
IT Staff: 6
Analysts: 2
Marketing & Sales: 00

Infrastructure & Equipment

Office Space (in sqm): 8 Sqm
Connectivity Facilities: Fibre, Mobile Internet (3G or more)

Certification & Programming

Languages & Tools:
Python, C / C++ PHP laravell , React, Flutter, Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Phyton, Bootstrap, Ajax, MVC...), DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle...)

Area of Expertise

Mobile services and applications development, Customized Software Development, Web Applications, Website design including e-commerce websites, System Integration, Embedded Software Development, ERP

Sector priorities:
Education, SMEs, Government, NGOs

Contact Info

Address: Musuku Kwabeya, Ghana
Website: www.eitsectechnologies.com
Facebook: eitsectechnologies
Twitter: eitsectechnologies

Sales Revenue in 2021: $1,54.56
El Cuto Consult Ltd

The firm specializes in Mobile Value-Added Services and Information Technology Business Solutions. The core aim of the company is to provide tailor-made Information Technology Business Solutions to enable our clients and partners to gain a strategic competitive advantage over their peers in the respective industries of operation.

Company Status
Year of Establishment: 2009
Legal Status: Private Ltd

Human Resources
Full-time Staff: 10
Female Staff: 2
IT Staff: 3
Analysts: 3
Marketing & Sales: 4
Finance: 1

Contact Info
Address: 131 Ola Street, Tantra Hills, Accra, Ghana
Website: www.elcutoconsult.com
Facebook: elcutoconsult
Twitter: elcuto
ingram: elcutogh

Infrastructure & Equipment
Office Space (in sqm): 300 Sqm
Connectivity Facilities: Fibre, Wireless Broadband (Wimax)

Area of Expertise
Mobile Value-Added Services and Applications Development, Customized Software Development, Loyalty Rewards Promotions

Sector priorities:
Government (civil), Telecommunications, Utility & Energy, Non-Government (Non-profit)

Certification & Programming
Languages & Tools:
Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla), Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel), DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle), ERP (SAP, Odoo, Dynamics, Sage)

Certification:
AWS Certified Solutions Architect Certification, Google IT Support Specialist Certification, Google Database Administrator Certification, IT Automation with Python Certification

Export Experience
Sales Revenue in 2021: $215,000

CEO/DIRECTOR
Richard Nana Gyau Amoah
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nana@elcutoconsult.com
e.Services Africa Limited (eSAL)

e.Services Africa Limited (eSAL) is Ghana’s leading Business Process Outsourcing (BPO) service provider with domain expertise in delivering customer experience management solutions and services and a range of digital services that optimizes both the front office and back office operations of our customers, by improving customer acquisition and retention. eSAL is undeniably a BPO leader in Ghana with global aspirations and ambitions to establish a Pan African footprint that delivers world-class services to international brands in the Technology and the BFSI space. eSAL’s success hinges on combining effective people management with intelligent technology.

**Company Status**

**Year of Establishment:** 2001  
**Legal Status:** Private Ltd.  
**Memberships:** Ghana Association of Software and IT Enabled Services Companies (GASSCOM), IAOP, DSAA (Digital Skills Acceleration Africa), IIBA (International Institute of Business Analysis)

**Human Resources**

**Full-time Staff:** 240  
**Female Staff:** 96  
**IT Staff:** 6  
**Analysts:** 9  
**Marketing & Sales:** 6

**Contact Info**

**Address:** 7 Otswe Link, Nyaniba Estate, Osu, P. O. Box CT3524, Accra Ghana  
**Website:** www.eservicesafrica.com  
**Facebook:** @eServicesAfrica  
**Twitter:** ESALGh  
**Instagram:** esal_bpo

**Infrastructure & Equipment**

**Office Space (in sqm):** 790 Sqm  
**Connectivity Facilities:** ADSL, Fibre, Mobile Internet (4G or more)

**Certification & Programming**

**Languages & Tools:** DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle...), ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)

**Certifications:** Six Sigma, CISCO, COPD

**Area of Expertise**

**Business Process Outsourcing (BPO), Customer Experience (Cx), Management Solutions and Services – Omni-Channel engagement (Voice, chat, email, social media, web co-browsing, chatbot), Digital Services (Content moderation and curation, Cloud Solutions, Digital Transformation solutions, IT System Integration, & Unified Communications solutions and services

**Sector priorities:** Telecom. Technology, BFSI (Banking Financial Services and Insurance), Government e-Services (civil, military), Utility & Energy, Media & Entertainment

**Export Experience**

**Sales Revenue in 2021:** $2,826,601  
**Does the company export:** Yes  
**Year(s) of Export Experience:** 8 months  
**Export Destinations:** United States  

CEO/DIRECTOR  
Kojo Afordzi Hayford  
+233 30 287 1101  
kojo.hayford@eservicesafrica.com
Hatua Tech Ltd

Hatua Tech is a leading technology and IT solutions provider specializing in software development and implementation, Microsoft ERP deployment, systems support and ICT consultancy, with a mission to delivering dynamic business solutions and services that reflect the highest industry standards. We revolutionize service and manufacturing organisations to streamline their business processes and manage information effectively and efficiently.

**Company Status**
- **Year of Establishment:** 2011
- **Legal Status:** Limited Liability
- **Membership:**
  - Ghana Technology Chamber
  - Information Technology Professionals Ghana

**Human Resources**
- **Full-time Staff:** 20
- **Female Staff:** 7
- **IT Staff:** 11
- **Analysts:** 7
- **Marketing & Sales:** 2
- **Business Intelligence:** 2

**Contact Info**
- **Address:** 16 Coconut Street, Community 20, Lashibi
- **Website:** www.hatua.tech
- **Facebook:** hatuatechLTD
- **Twitter:** HatuaTechLTD
- **Instagram:** hatuatechLTD

**Infrastructure & Equipment**
- **Office Space (in sqm):** 900 Sqm
- **Connectivity Facilities:**
  - Fibre, Mobile Internet (3G or more)

**Certification & Programming**
- **Languages & Tools:**
  - Open-source CMS: Drupal, WordPress, Typo3
  - Front-end & Back-end Technology Stacks: HTML, CSS, JavaScript, C#, PHP, Python
  - Databases (DBMS): MS SQL, PostgreSQL, MySQL, Oracle
  - WebServers: Apache, Nginx, IIS
  - ERP/CRM: Microsoft Dynamics, Odoo
  - Cloud Computing: Microsoft Azure, AWS, Google Cloud
- **Certification:**
  - Microsoft certified PMP

**Area of Expertise**
- Design and development of Bespoke Software Applications (Web & Mobile)
- Deployment, Implementation and Customisation of Microsoft Dynamics ERP/CRM, Outsourcing Technical Skills (Software Developers), IT Consulting (Digital Transformation, Process Engineering and Project Management), Training Services

**Sector priorities:**
- Finance, Banking & Insurance,
- Manufacturing, Professional Services, Distribution, Logistics & Transport, Healthcare

**Export Experience**
- **Sales Revenue in 2021:** $172,101.27
- **Does the company Export:** Yes
- **Year(s) of Export Experience:** 8
- **Export Destinations:** USA, Malta, Canada, Benin, Burkina Faso, Cabo Verde, Côte d'Ivoire, The Gambia, Ghana, Guinea, Guinea-Bissau, Liberia, Mali, Niger, Nigeria, Senegal, Sierra Leone, Togo, Kenya
Liranz Limited is an Industry Leader and multiple award-winning IT Consultancy and Management Firm established in 2012. We have for the past 10 years been committed to providing professional and innovative IT Consultancy and Management services to our clients across multiple industries, taking particular interest in the Oil and Gas Sector. We have successfully completed a variety of IT consulting projects for organizations over the years, leading to significant growth in efficiency and IT advancement for our clients. With our experience in change management, we have managed to create auspicious environments and systems to accelerate the IT advancement and IT transformation of their clients. From IT and Business Alignment to IT Strategy and Vision Development, IT Audit and Advisory and IT Needs and Assessment Planning, we take a wholistic approach to restructuring the IT Governance architecture for organizations and businesses.

**Company Status**
- **Year of Establishment:** 2012
- **Legal Status:** Private Ltd.

**Human Resources**
- **Full-time Staff:** 15
- **Female Staff:** 1
- **IT Staff:** 10

**Contact Info**
- **Address:** Spintex Road, Opposite Baatsona Total, Accra, Ghana
- **Website:** www.liranz.com
- **Facebook:** Liranzlimited
- **Twitter:** Liranzltd
- **Instagram:** liranzltd
- **LinkedIn:** liranz-limited

**Infrastructure & Equipment**
- **Office Space (in sqm):** 300 Sqm
- **Connectivity Facilities:** Wireless Broadband (Wimax)

**Certification & Programming**
- **Languages & Tools:** DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle...), ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)

**Certifications:**
- COBIT, Microsoft certified, Oracle certified, CISCO, COMPTIA, CISA

**Area of Expertise**
- IT Consultancy, IT Audits, IT Needs and Assessment Planning, Managed IT Services, IT Outsourcing, IT Infrastructure Projects and Management, Cloud Solutions, including video conferencing, teleworking solutions, Website design including e-commerce websites, Business Process Outsourcing (BPO), voice (e.g. call centre), non-voice (e.g. data entry)

**Sector priorities:**
- Government (civil, military) - local, national, Agriculture & Environment, Legal/law firm, Education, Telecommunications, Oil and Gas

**Export Experience**
- **Sales Revenue in 2021:** $300,000
Npontu Technologies Limited

Npontu is a technology firm that specializes in three main areas; Big Data and Artificial Intelligence, Software and Mobile App development, and Value-Added Services. Npontu’s vision is to make their clients free to achieve by using automation and data analytics to optimize the performance of all platforms crafted to suit the specific needs for their clients. Npontu Technologies provides solutions that redefine convenience, enhance productivity and maximize profits for both service providers and their customers. By using Artificial Intelligence Technologies and M2M communication, Npontu provides a comprehensive solution for its clients, powered, by globally relevant technologies adapted to their unique needs.

Company Status
Year of Establishment: 2016
Legal Status: Private Ltd
Membership: Association of Ghana Industries

Human Resources
Full-time Staff: 32
Female Staff: 15
IT Staff: 16
Marketing & Sales: 9
Intelligent Systems & Security: 5
Finance: 2

Contact Info
Address: 20th Street, SSNIT Flat, Dansoman
Website: npontu.com
Facebook: NpontuTechnologies
Twitter: Npontu
Instagram: npontutechnologies
LinkedIn: npontu-technology

Infrastructure & Equipment
Office Space (in sqm): 825.4 Sqm
Connectivity Facilities: Fibre, Wireless Broadband (Wimax)

Certification & Programming
Languages & Tools: Python, Flutter, Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle...)

Certification:
NCA (National Communication Authority)
Ghana Data Protection Certificate

Area of Expertise
Design and Development of cloud, mobile and web applications, Business and Technology Advisory, AI Consulting, API Development and Third-Party integrations, Business Process Outsourcing, Project Outstaffing, Enterprise Resource Planning (ERP) Implementation, Value Added Services (Bulk & API SMS, Payment gateway, USSD development and deployment, Sentiment Analysis)

Sector priorities
Banking & Finance, Education, Wholesale & Retail, Hospitality, Manufacturing, Healthcare, Religious Organisations, Insurance etc

Export Experience
Sales Revenue in 2021: $2,711,703
OpenLabs Ghana

OpenLabs (previously NIIT Ghana) is the most well-known name in West African IT education. We are best recognized for our training, consulting, and content production capabilities. OpenLabs offers a diverse selection of education programs that appeal to people from all walks of life, from businesses with growing training needs to individuals seeking IT and related skills. Our unrivalled knowledge, brand appeal, all developed over 20 years, have made us a reliable education partner for students and professionals alike. We are proud of our strategic alliances with Microsoft, IBM, Google for Education, Huawei, ATHE, and other internationally renowned organizations. These affiliations demonstrate our trustworthiness and dedication to IT education. OpenLabs is now collaborating with BlueCrest University colleges in Liberia and Sierra Leone to provide academic training materials and consulting services to help them enhance their brand in vocational and skill development.

**Company Status**
- **Year of Establishment:** 1999
- **Legal Status:** Sole Proprietorship

**Human Resources**
- **Full-time Staff:** 80
- **Female Staff:** 30
- **IT Staff:** 45
- **Analysts:** 5
- **Marketing & Sales:** 3

**Contact Info**
- **Address:** Cola Street, Adj. ATTC, Kokomlemle, Accra
- **Website:** openlabs.edu.gh
- **Facebook:** openlabsgh

**Infrastructure & Equipment**
- **Office Space (in sqm):** 800 Sqm
- **Connectivity Facilities:** Fibre

**Area of Expertise**
- **Certification & Programming**
  - **Languages & Tools:** Python, Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP.Net C#, Django, Ruby on Rails, Laravel,...)
  - **Certifications:** Microsoft certified

**Export Experience**
- **Sales Revenue in 2021:** $1,000,000
SparkTek Ltd

SparkTek Ltd is a wholly owned Ghanaian company with 6 years’ experience of providing creative professional IT services consultancy that brings growth to African businesses through digital transformation.

Data is one of the most valuable, intangible assets of a company; it beholds the company’s long-term livelihood. Businesses depend on and invest in the right information at the right time and at the right price. We understand how important it is to protect the confidentiality, integrity and availability of that investment. That’s why we are in business: we know how to craft business-unique IT frameworks and processes that invest in the future of your business. With SparkTek, your IT now does what it should always have done: solve business needs and drive growth.

Company Status
Year of Establishment: 2016
Legal Status: Private Ltd.

Human Resources
Full-time Staff: 3
IT Staff: 2
Marketing & Sales: 2

Contact Info
Address: 19 Kofi Anann Street, Airport Residential - Accra, Ghana
Website: sparktekgh.com
LinkedIn: @sparktek

Infrastructur & Equipment
Connectivity Facilities: Mobile Internet (3G or more)

Area of Expertise
Cloud Solutions, Networking and infrastructure solutions, Storage, Virtualization, Cyber Security, Hardware and Software reselling.

Sector priorities:
Finance, Banking & Insurance, Government (civil, military) - local, national, Tourism & travel

Certification & Programming
Languages & Tools:
ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)

Certifications:
Microsoft certified, Oracle certified, VMware, Acronis Backup

Export Experience
Sales Revenue in 2021: $50,000
Does the company Export: YES
Year(s) of Export Experience: 6 years
Export Destinations: Benin, Niger, Liberia and Côte D’Ivoire
CEOs/DIRECTORS
Tsonam Cleanse Akpeloo
+233 24 256 4188
info@sukutechnologies.com

Suku Technologies Limited

Suku Technologies is a global full-service technology solutions, network engineering and management consulting firm focused on helping clients meet business goals. With over 10 years' industry experience, we have an impeccable track record of delivering top quality software and technological solutions and support. Among our numerous initiatives is the Kadodo Africa digital platform, which profiles and authenticates Ghanaian and African businesses to position them to benefit from the Africa Continental Free Trade Area. Our clients range from multinational companies, to governmental organizations and emerging industry leaders to individuals.

Company Status
Year of Establishment: 2017
Legal Status: Private Ltd.
Memberships: Association of Ghana Industries (AGI), The Ghana Chamber of Commerce and Industry (GNCCI)

Human Resources
Full-time Staff: 8
Female Staff: 12
IT Staff: 3
Analysts: 2
Marketing & Sales: 3

Contact Info
Address: No. 22 Independence Avenue, Accra
Website: www.sukutechnologies.com
Facebook: sukutechnologies
Twitter: sukutech_
Instagram: suku-technologies

Infrastructur & Equipment
Office Space (in sqm)
10 Sqm
Connectivity Facilities
Fibre, Mobile Internet (3G or more)

Area of Expertise
Certification:
Six Sigma Businesses, Microsoft certified

Sector priorities:
Government (civil, military) - local, national, Education, Social Networking

Certification & Programming
Languages & Tools:
Java / J2EE, Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)

Export Experience
Sales Revenue in 2021: $1,200,000.00
Does the company Export: YES
Year(s) of Export Experience: 4 years
Export Destinations: West Africa, Switzerland, USA
Talent Box Information and Security Systems

Talent Box Information & Security Systems is a one-stop-shop for IT, Security, and Telecommunication support. We Specialize in design, management, and deployment.

We free home users, small and medium enterprises as well as busy environments in bigger organizations from routine support activities so that it can give full attention to the management of its core business.

**Company Status**

Year of Establishment: 2014  
Legal Status: Private Ltd.

**Human Resources**

Full-time Staff: 3  
Female Staff: 5  
IT Staff: 10  
Analysts: 2  
Marketing & Sales: 1

**Contact Info**

Address: P.O.Box AN 15549  
Accra North Ghana  
Website: www.tbissgh.com  
Facebook: @Talent Box information and Security Systems

**Infrastructure & Equipment**

Office Space (in sqm): 144 Sqm  
Connectivity Facilities: Fibre

**Certification & Programming**

Languages & Tools:  
Python, C / C++, Java / J2EE, Open source CMS (Drupal, Wordpress, Typo3, Magento, Prestashop, Joomla...), Front-end framework (Php, Javascript, Python, Bootstrap, Ajax, MVC...), Back end framework (ASP, Net C#, Django, Ruby on Rails, Laravel...), DBMS (MySql, MsSql, NO SQL, PostgresSql, Oracle...), ERP (SAP, Odoo, Dynamics, Sage...), Cloud Computing (AWS, Google Cloud...)

**Area of Expertise**

Website design including e-commerce websites, Business Process Outsourcing (BPO), voice (e.g. call centre), non voice (e.g. data entry)

**Sector priorities:**  
Finance, Banking & Insurance, Telecommunications, Construction & Engineering

**Export Experience**

Sales Revenue in 2021: $50,000  
Does the company Export: YES  
Year(s) of Export Experience: 5 years  
Export Destinations: Sierra Leone, Burkina Faso, Nigeria
Think! Data Services Limited

Think! Data Services (TDS) is an information management solutions provider with a presence in Ghana and the West African Sub-region. We offer IT solutions and outsourcing services in the areas of Educational Technology, Agritech Solutions, Document Management and Digitization Solutions, Data Collection Solutions, Business Process Automation, and Data Analysis. Our customers can partner with us in these areas of expertise with TDS as a one-stop source for data-driven solutions. As a service provider, we have over 8 years of solid experience and all our solutions are proven software and hardware products from global partners.

**Company Status**
- **Year of Establishment:** 2012
- **Legal Status:** Private Ltd.
- **Memberships:** Ghana Netherlands Business & Culture Council (GNBCC)

**Human Resources**
- **Full-time Staff:** 7
- **Female Staff:** 4
- **IT Staff:** 2
- **Analysts:** 2
- **Marketing & Sales:** 1

**Infrastructure & Equipment**
- **Office Space (in sqm):** 80 Sqm
- **Connectivity Facilities:** Mobile Internet (3G or more), Wireless Broadband (WiMax)

**Certification & Programming**
- **Languages & Tools:** C / C++, Microsoft 365 customized solutions (SharePoint, PowerBI)

**Area of Expertise**
- **Educational Technology, Data Collection Solutions, Document Management and Digitization Solutions, Business Process Automation, Data Analysis, M365, and Business Process Outsourcing (BPO).**

**Sector priorities:**
- Education, Agriculture & Environment
- Banking and Finance, Government

**Contact Info**
- **Address:** 7a second Old Fulgrip Close, Accra Ghana
- **Website:** www.thinkdataservices.com
- **Facebook:** ThinkDataServices
- **Twitter:** ThinkDataLtd
- **LinkedIn:** ThinkDataServices

**Export Experience**
- **Sales Revenue in 2021:** $600,000
- **Does the company Export:** Yes
- **Year(s) of Export Experience:** 9
- **Export Destinations:** Other African countries
ZuZo Company Limited

ZuZo is a Ghanaian Company providing Consultancy Services by partnering with the best-in-class technology organizations to provide cost-effective end-to-end IT solutions, including Managed Services and Contact Centre Solutions & Services to support individuals, SMEs, and large corporations.

CEO/DIRECTOR
Isaac Kwame Damtse
+233 24 052 6570
info@zuzogp.com

Year of Establishment: 2020
Legal Status: Private Ltd.

Human Resources
Full-time Staff: 3
Contract Staff: 10
Female Staff: 1
IT Staff: 1

Infrastructure & Equipment
Office Space (in sqm): 70 Sqm
Connectivity Facilities: Fibre, Mobile Internet (3G or more)

Area of Expertise
Cloud Solutions, teleworking solutions, Graphics Design/Image Processing, Business Process Outsourcing (BPO), voice (e.g. call centre), non voice (e.g. data entry), System Integration

Sector priorities:
Finance, Banking & Insurance, Medical, Health Care & Pharmaceuticals, Non-Profit (International organizations, NGOs, Donors), Telecommunications, Port, Logistics & Transport

Languages & Tools:

Certification:
Data Protection
Lean Six Sigma Blackbelt
PRINCE2

Contact Info
Address: Plot 87 Nii Odia Ayiku Street GZ-092-4080 Nungua Buade — Accra
Website: www.zuzogp.com zuzo.contactcare247.com
Whatsapp: https://wa.me/233240526570
LinkedIn: ZuZo Company Limited

Sales Revenue in 2021: $23,493.98
To know more about the Netherlands Trust Fund V Ghana Tech project please visit the website:
https://bit.ly/3LkWjBn

CONTACT INFO

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NTF V Programme Manager
labbe@intracen.org

ADDRESS:
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54-56 rue de Montbrillant,
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Switzerland